

CURTIS RUSENSTROM

JUNIOR WEB DEVELOPER

PROFESSIONAL SUMMARY

Highly motivated professional well-versed in leading successful projects and teams. Proven record of planning and executing projects and driving operational efficiency in fast-paced, deadline-oriented environments. Skilled communicator with the ability to motivate and inspire teams to drive positive outcomes and develop long-term customer relationships. Adept at utilizing a combination of analytical, technical, and problem-solving skills to maximize team performance. Highly dedicated to the task at hand.

SKILLS

- Customer Satisfaction
- Time management
- Html, Css & Javascript
- Photoshop & illustrator
- Problem solving & creativity

EXPERIENCE

Manager

SEP 2018 - PRESENT | St Hubert, Kirkland, QC

- Mentored and trained new employees on company policies and procedures.
- Provided support for customers by addressing complaints quickly and efficiently, displaying exceptional customer service skills.
- Managed daily operations including exhibiting excellent multitasking capabilities and efficient problem solving.
- Fostered positive relationships with clients through proactive communication tactics.
- Collaborated with staff to develop and carry out processes.

Maintenance Technician

JUN 2015 - PRESENT | independent Contractor, Rigaud, QC

- Utilized hand tools, power tools and precision measuring instruments.
- Maintained safe working environment utilizing personal protective equipment.
- Replaced or repaired worn-out parts and components.
- preformed scheduling and time management techniques.
- Provided exceptional customer service to ensure customer satisfaction.

CONTACT

☎ (438) 777-7573

✉ curtees84276@gmail.com

📍 Montreal, QC J0P1P0

- Displayed strong organizational skills while managing multiple projects simultaneously.
- Utilized problem-solving techniques to identify solutions for complex customer inquiries.

EDUCATION

Diploma in Web development

JUN 2022 | College CDI, Montreal

Arts, Literature, & Communication

john abbott college, Montreal

Visual arts

heritage college, Gatineau Quebec

- *Relevant Coursework*
 - Color theory

CERTIFICATIONS

- MAPAQ

LANGUAGES

- **English**
Native
- **French**
Intermediate

REFERENCES

References available upon request